



Award Winning Rental Management Services

Ten Property Agents have been awarded Best Letting Agent for St Neots 2021/2022, through offering exceptional service to both Landlords and Tenants throughout the rental process.

All services are covered by ARLA qualified business owners, who provide 5 Star Google Customer rated service and an exceptionally high level of knowledge and support.

Please see below our current Landlord Service Options, all of which are design to offer an inclusive service to meet your requirements.

Fully Managed Service

Our Fully Managed Service is charged at 12% including Vat (10% + Vat) of the monthly rental income. This will be deducted by the agent from the rent received on a monthly basis. Please see the table below to fully understand the full range of regulatory support and services offered.

Tenant Find Only Service

Our Tenant Find Only Service is charged at 60% (including VAT) of the first month's rental income. The agent will deduct this prior to paying the remainder to the Landlord following the Tenant(s) moving into the property. Please note that this is subject to a minimum fee of £600 (including VAT).

Please see below schedule confirming what is included for each package.

Service Offered	Tenant Find	Fully Managed
Tenant finder marketing (see details for full breakdown)	V	
Professional Property Marketing (Photo's / Floorplan)		
Accompanied Viewings For All Applicants		
Administration of Deposit		
Right To Rent Checks & Immigration Check	V	
Collect Monthly Rent		
Interim 3 Monthly Property Condition Visits		
Rent Arrears Management		
Maintenance Management		
Continuation of Tenancy		
Termination of Tenancy		
Tenant Check In		
Production of monthly Statement		√
Smoke Alarm & CO2 Testing		





We provide a comprehensive range of services to ensure every customer is fully supported and remains compliant at all times.

Please see below the additional services available.

Additional Services	All Fees Include VAT
Production of Inventory / Schedule of Condition	1 Bedroom £120.00
A very important detailed schedule of condition with supporting photographs of all aspects of the property. Vital for any future	2 Bedroom £138.00
deposit negotiations and overall control of property condition.	3 Bedroom £150.00
	4 Bedroom £168.00
Tenancy Agreement (ARLA Approved Assured Shorthold Tenancy)	£100.00
This must be for a minimum of 6 months and can be up to a period of 3 years. We will make the necessary arrangements for the Tenant(s) to sign the agreement and the agent will sign on the Landlords behalf.	
Tenancy Renewal	£50.00
A renewal of an existing tenancy agreement after the initial period.	
Gas Safety Certificate	£90.00
A regulatory requirement for all properties to hold a current Gas Safe Certificate. Often more cost effective to combine with boiler service at the same visit.	
Annual Gas safety & Boiler Service Combined	£140.00
A cost effective way to ensure your boiler is serviced with the issuing of a renewed Gas Safety Certificate each year.	
Legionnaires Risk Assessment	£84.00
A regulatory requirement to have a Legionnaires Risk Assessment on any property with hot and cold water supplies. Recommend at the start of any tenancy.	
Often miss understood by many as not being a legal requirement.	











Energy Performance Certificate (EPC)	£84.00	
A legal requirement for every property to hold a valid EPC		
certificate. We will check the national register to confirm if you		
require a new certificate.		
Electrical Safety Certificate (From 1 st July 2020)	Number of Circuits	£inc vat
From 1st July 2020 every property must have a valid NICEIC	Upto 5	£240
Electrical Safety Certificate. A certificate will be valid for 5 years.	6-9	£288
	10 – 16	£348
Our qualified Electricians can provide these to ensure compliance.		
Rent Guarantee Scheme	On Request	
Whilst our referencing and application process is robust, we can		
offer independent Rent Guarantee insurance via our approved		
specialist provider on request.		
Buildings / Property / Contents Insurance	On Request	
Your mortgage provider will insist on minimum buildings insurance		
for any buy to let property. We are happy to refer you to specialist		
providers for free quotations.		
Empty Property Inspection	£10.00 Per Visit	
Should a property be void (not including marketing) for any reason,		
we can assist in inspecting the property on a fortnightly basis to		
ensure security and condition for insurance and peace of mind.		





Tenant Information & Holding Deposits

A holding fee equivalent to one weeks rent is payable prior to the commencement of the referencing process, which in turn will also "reserve" the property.

This holding fee will then be used towards your first month's rent once suitable references and credit checks have been obtained.

Please be advised that this will be retained by Ten Property Agents, should you fail the required right to rent checks, change your mind, delay the referencing process in excess of 15 days, or fail referencing due to inaccurate / misleading information being provided as part of the application.

A dilapidations deposit equivalent to five weeks rent is payable prior to moving into the property.

Should the tenant(s) request an amendment to the existing tenancy, an administration fee of £50.00 (including vat) will be payable to the agent.

Client Money Protection is provided by Propertymark. Please see our certification below.

propertymark CLIENT MONEY PROTECTION

This is to certify that

Ten Property Agents Limited

trading as

Ten Property Agents

is part of the Propertymark Client Money Protection scheme

Main Scheme Member

Scheme Ref: C0128868

Valid to

24 April 2022

Please note there is a £50,000 individual claim limit and an annual aggregate limit. See propertymark.co.uk for further details and exclusions.

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